

Performance.  
Value. Trust.



*Fire & Life-Safety  
Solutions for Government*

**tyco**  
*Integrated Fire & Security*

# ***Tyco Integrated Fire & Security and You:***

## We work to earn your TRUST.

When you consider the complexities and dangers of today's world, how do you best serve the public interest, protect people and property, and provide comprehensive solutions to help meet government's fast-moving life-safety challenges?

By building relationships with life-safety companies that share your passion for performance, public service and investment protection. By working with an experienced provider that has earned respect for its integrated fire, security and life-safety systems and services.

### **Trust – it's what you want and deserve in a life-safety company**

At Tyco Integrated Fire & Security, we build relationships of trust with our clients by combining industry-leading systems, advanced integration services and 24/7 local support for the life-safety solutions we provide.

- Broad selection of best-in-class fire alarm, sprinkler, suppression, integrated security, emergency communications and nurse call solutions
- Excellent performance from our Simplex fire platforms, recognized for reliability and flexibility in network-based life safety
- Forward/backward compatibility to maximize existing infrastructure and easily migrate to newer technologies
- 24/7 local service delivered by an organization with knowledgeable and experienced technicians
- Low total cost of ownership to help optimize the investment

### **Tyco Integrated Fire & Security – a single-source vendor that can serve federal, provincial, and local governments**

Tyco Integrated Fire & Security performs a wide variety of government and government-related work. We are proud to deliver solutions in challenging environments that include major airports, Department of National Defense facilities, healthcare institutions, research facilities and correctional institutions. Over the years, government customers have come to trust our integrated fire alarm, sprinkler, suppression, security, life-safety, emergency communications and healthcare communications capabilities. Whether it's a federal courthouse or a military installation, Tyco Integrated Fire & Security has the experience, technology and resources to deliver a high-quality, single-source solution.

- A premier building systems integrator and single-source provider
- Decades of experience working with government
- Over 100 years of history in the life-safety business
- Protecting over 140,000 businesses

# We strive for consistent, reliable performance.

As a leader in life safety, Tyco Integrated Fire & Security has a long and distinguished record working with governments large and small. Why do officials in federal, provincial and local government agencies across the country choose Tyco Integrated Fire & Security? They trust our ability to deliver high-quality life-safety solutions.

## The Tyco Integrated Fire & Security advantage: Technical experience

- **Reliability and performance.**

Tyco Integrated Fire & Security offers advanced Simplex network-based systems, extensive experience with ULC and NFPA codes and standards, and consistency of service delivery across North America, including a 96% on-time rate for contracted system inspections. It's no wonder we're one of the most trusted names in the industry.

- **Certifications.**

More than 1,800 Tyco Integrated Fire & Security employees – from installers, inspectors and technicians to project managers and sales representatives – are certified in various fire alarm and life-safety technologies. Put us to the test. We're equipped to handle the toughest challenges you may face.

- **Centres of Excellence.**

Tyco Integrated Fire & Security offers Centres of Excellence providing invaluable skills and experience across four key domains: Fire Sprinklers, Fire Alarms, Security, and Criminal Justice. Our highly specialized team can help manage the entire process, from planning and layout to installation and commissioning of your project:

- Proposals, bids, and system demonstrations
- Layout, CAD (computer-aided drawings), configuration and programming
- Testing – we typically test 100% of your equipment before it's released to our field offices
- Staff training
- Ongoing coordination with our local offices to support your systems and provide upgrades

- **Local 24/7 service.**

Tyco Integrated Fire & Security solutions and services are delivered through a network of company-owned district offices across Canada. So our factory-trained technicians are always ready to service your systems, eliminating the need for third-party service vendors.

# *Solutions from the industry Leader*

Whether your government agency needs a single system or an integrated life-safety environment – and whether it’s a new or retrofit application – Tyco Integrated Fire & Security has a solution for you. No matter the complexity of your challenge, chances are we’ve already faced something similar in a previous installation and can bring all of that knowledge to your solution.



**Fire detection and alarm.** Our Simplex network-based fire detection and alarm systems are known for high quality, reliability, and code-driven survivability, making them an excellent platform for an integrated solution combining fire, security and communications.



**Fire sprinkler and suppression.** Tyco Integrated Fire & Security installs, inspects and services automatic fire sprinkler and fire suppression systems (extinguishers, gas systems, special hazards solutions, etc.) with a legacy of leadership reaching back to the mid 1800s.



**Integrated Security.** Combining both security and systems integration experience, Tyco Integrated Fire & Security offers a multi-technology approach to your security challenges. Our integrated solutions include security management (access control and intrusion detection), video surveillance, and integration with your enterprise systems for a strong protection program.



**Emergency communications.** Our voice-enabled fire systems can provide emergency communications to warn of fire conditions, chemical spills, episodes of violence, severe weather and other emergencies. Text-message subscription services, text display boards, outdoor speaker systems, and other notification systems can be integrated in a single network-based solution.



**Nurse call and healthcare communications.** We offer an array of nurse call systems and can deliver comprehensive healthcare communications solutions to meet the needs of today’s government operations, including military hospitals, and medical campuses. Our highly reliable EZ Care, VITALTouch and Zettler Sentinel Touch Nurse Call systems offer advanced technology and cost efficiency.

# Coverage Across Canada. Local Service.

The strength of your life-safety environment goes hand in hand with the strength of the service team you hire to support it. Many government entities don't want to contend with fragmented third-party service vendors. Likewise, their own staff may lack the time and/or training to handle service responsibilities.

With Tyco Integrated Fire & Security, the approach can be different – one company, one call and one point of contact to service all of your fire detection, fire suppression, integrated security, and communications systems.

## **Test, Inspect, Service and Optimize.**

### **Preventive maintenance. Repair. 24/7 emergency response.**

We offer a comprehensive portfolio of life-safety system services. We also have the knowledge and experience to service other major fire alarm system brands. Our ability to service multiple life-safety systems in a single visit can save you time and money, while minimizing disruption to your operations.

## **Two sets of eyes are better than one.**

Our versatile Central Station Monitoring service provides around-the-clock remote electronic surveillance of your fire and life-safety systems. When alarm messages come into our Central Monitoring Center, trained operators can respond immediately, notifying authorities and identifying the nature and location of the emergency condition.

## **In a Fire, Seconds Can Count.**

Tyco Integrated Fire & Security offers training on all of its life-safety systems, including our specialized fire suppression equipment. Case in point – proper use of your fire extinguishers can help prevent a catastrophe. That's why we offer an online Fire Extinguisher Training Course that aligns with Canadian occupational health and safety requirements.

Tyco Integrated Fire & Security has a network of more than 30 company-owned field offices across Canada, staffed with experienced technicians ready to service your entire life-safety environment. You can sleep easier, knowing you're working with a highly capable service organization that offers 24/7 coverage.

## **Industry Relationships**

Through corporate involvement and employee participation, Tyco Integrated Fire & Security maintains relationships with a multitude of associations and organizations in the life-safety industry:

- Canadian Fire Alarm Association (CFAA)
- Canadian Automatic Sprinkler Association (CASA)
- Canadian Association of Defense and Security Industries (CADSI)
- Canadian Security Association (CANASA)
- Building Owners Management Association (BOMA)
- National Fire Protection Association (NFPA)
- American Society for Industrial Security (ASIS)
- National Institute for Certification in Engineering Technologies (NICET)

## **Tyco Integrated Fire & Security:**

### **Your complete fire and life-safety solution provider**

Tyco, a longtime leader in the life-safety industry, serves over a million customers with best-in-class fire alarm, sprinkler, suppression, security, and healthcare communications solutions. As a Tyco business, we advance safety and security by finding smarter ways to save lives, improve businesses, and protect where people live and work.

With our total solutions capabilities, Tyco Integrated Fire & Security stands out as a single-source partner that can install and service all of your life-safety systems.

To learn more about our extensive offerings, call us at **1-800-565-5400** or visit **[www.TycoIFS.ca](http://www.TycoIFS.ca)**

*Safer. Smarter. Tyco.™*

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