



**One call  
protects  
it all.**



# Two industry leaders. One great resource.

Driven by our shared passion for protecting the employees and operations of businesses and institutions across Canada, Tyco SimplexGrinnell and Tyco Integrated Security have joined forces. Welcome to a new era in comprehensive protection. Welcome to Tyco Integrated Fire & Security.

Working with Tyco Integrated Fire & Security means you get the right solution, developed by experts, and supported by the resources of a committed, global fire and security industry leader.

## // Protection for your entire enterprise

As the world rapidly changes, new threats continue to emerge that could cause significant damage in a vast array of industries. That's why an enterprise-wide fire protection and security solution is more critical than ever. We have over 100 years of combined industry experience, giving us the insight to continually create solutions that can help meet your evolving needs. With offices in all major cities across Canada, over 2,000 dedicated employees, and a comprehensive knowledge of industry codes and standards, there is no substitute for our experience and commitment to customers.

Our combined strengths mean that you will have access to a single resource dedicated to meeting all your fire protection, security and life-safety needs. We take the time to understand your operations, design smart solutions, and provide effective, reliable services to help guard against loss of life, inventory, property, productivity and profits.

Our consultative approach to sales, service, products and solutions—which combines deep customer knowledge with innovative technologies—raises the bar on what customers should expect from a fire protection and security partner.



**At Tyco Integrated Fire & Security, we believe it is our responsibility to continuously improve our products and services, to work within our industry to raise the standards of protection, and to support our customers every step of the way. Today more than ever, we have what it takes to deliver on our customer promise.**

# Security solutions.



## // Access control

**Know who is in your facilities, and when.** Our access control systems help prevent unauthorized visitors from entering your facilities, and restrict access to sensitive areas of your operations. They allow you to keep data on who enters your facility, at what time of day or night, and the duration of each visitor's stay.

## // Intrusion

**Guard your facilities against intrusion day and night.** Our intrusion detection solutions help protect your facilities, property and people. Industry-leading intrusion detection systems deny access to unauthorized personnel and, in case of a breach, alert appropriate personnel.

## // Video surveillance

**Integrate all aspects of your video security system for a complete video surveillance solution.** Whether protecting one facility or hundreds of locations, we offer complete service in the design, installation, maintenance and support of both newly installed and existing video security solutions. These solutions provide the ability to monitor, record and manage your video operations, either by you or by our own in-house team.

## // Monitoring

**Adding value to your operations through the best in business monitoring.** We operate fully redundant, ULC-listed Customer Care Centres that provide 24/7/365 monitoring. Staffed by experienced security professionals, these world-class monitoring facilities provide alarm monitoring as well as a variety of other monitoring services to support your business.

## // Physical Security Information Management

**Manage all of your security systems from one intelligent interface.** Our Physical Security Information Management (PSIM) solutions provide the ultimate in intelligent management for your security operations, allowing you to manage all of your security systems using a single, integrated interface. Learn more about how PSIM can help streamline your security operations and increase visibility across your enterprise.

## // Biometrics

**The ultimate in unobtrusive, individualized, user-friendly access.** Let us help you move beyond access control cards and keypads with a sophisticated biometrics access control solution that enhances the security of your facilities and people. By installing fingerprint, iris and facial identification systems, we can help you deploy the most advanced, secure and personalized solutions in access control.

## // Perimeter protection

**Keep external threats outside your property.** Secure your perimeter and better manage traffic in and out of your facilities, while allowing easy access for authorized personnel and visitors. We integrate a full spectrum of solutions including fibre-optic fence protection, photo-electric sensors, automobile access systems, outdoor video and more, all designed and installed to meet your specific needs.

# Fire protection solutions.



## // Fire detection and alarm

**Combining exceptional protection with improved efficiency and lower costs.** Our advanced family of fire detection and alarm systems provides reliable protection in all types of environments. Our products feature eServices technologies—including remote fire alarm system diagnostics and addressable notification—that improve operational efficiency, increase business continuity and reduce life-cycle costs.

## // Fire sprinkler

**Upholding a tradition of fire sprinkler excellence.** Our heritage in meeting customer challenges with high-quality fire sprinkler systems and services dates back over 100 years. In addition to our own high-quality systems and technologies, we install and service fire sprinkler systems from most major manufacturers.

## // Fire suppression

**Meeting the full range of suppression needs and requirements.** Our full line of products includes fire extinguishers; pre-engineered restaurant, vehicle and industrial systems; sophisticated fire detection and suppression systems; and a complete line of dry chemical, foam and gaseous extinguishing agents.

## // Special hazards

**Providing specialized protection for high-value environments.** We provide fire protection and suppression solutions in environments where special expertise and technology are required, including mining, telecommunications, energy and data storage. Our full range of capabilities includes hazard analysis as well as system design, installation, testing, inspection and maintenance.

## // Emergency communications

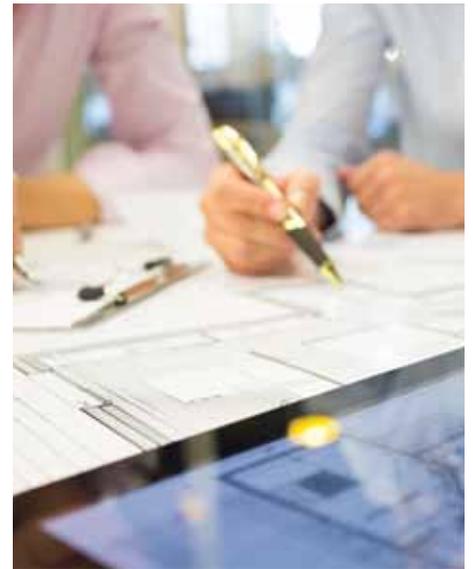
**Disseminating critical information in an emergency.** From emergency lights and exit signs to fully integrated, enterprise-wide emergency communications solutions, we can help you anticipate and respond to today's wide array of potential threats, disasters and emergencies. We work together to plan, implement and deploy a layered, multi-technology solution to get critical information to the people who need to be contacted in an emergency, including building occupants and first responders.

## // Nurse call/healthcare communications

**Staying constantly in touch with patients and staff.** Our EZCare VITALTouch Nurse Call System can be the foundation of an integrated healthcare communications solution. We can help improve patient care and workflow with advanced communications that enable nurses and caregivers to stay in touch with patients, staff, physicians, family members and any hospital department.

## Our Customer Promise

We advance safety and security by finding smarter ways to save lives, improve businesses and protect where people live and work.



### // Planning, design, support and more

Whether you're exploring a retrofit or an upgrade or planning new construction, our team can help. We assist contractors, engineers, architects and building owners with system design, installation, service and oversight. We create design packages that meet your requirements and leverage our advanced technology, and we stand ready to execute.

We focus on providing guidance for the most cost-effective solutions for installation and the full life of the building. Regardless of your project size, we'll put our expertise to work for you in providing timely, accurate and value-adding solutions for your needs.

- Local offices can help design your facility to meet local code and regulatory compliance requirements
- In-depth expertise and product knowledge to deliver new functionality and interface your existing system with compatible technology
- On-site design, engineering and consultation offerings
- Comprehensive risk review services
- Complete systems integration services
- Cost-effective, hands-on training for your employees, as well as training centres featuring state-of-the-art equipment
- Continuing education opportunities around fire codes, requirements and systems with our "Learn from the Leader" webinars
- Risk management strategies based on a thorough assessment

### // Industry experience that adds value

We can serve your needs in virtually every industry, with knowledge of best practices and insights that add value to your operations. We work with businesses and governmental agencies on a national, regional and local basis.

- Banking and Financial
- Commercial and Industrial
- Education
- Food and Beverage
- Government
- Healthcare
- Mining
- Petrochemical
- Pharmaceutical
- Restaurant
- Transportation and Logistics
- Utilities
- Retail
- Military
- Member Organizations and Religious Institutions
- Multi-dwelling Residential



## // Our services

Ensuring performance, reliability and response. We're your single-source solution for service, maintenance and monitoring for fire, security and life-safety systems. Our trained specialists deliver expert service to help keep your systems in top working order, maximize your equipment investment and trigger instant response to an emergency.

- **Testing and Inspection:** Scheduled testing and inspection can help ensure that your systems are ready to perform when needed, while also supporting code compliance.
- **Preventive Maintenance:** Downtime is costly. Preventive maintenance can help keep all your components ready to protect life and property.
- **Service and Repair:** Minimize business disruption by making us your one-call solution for every system and service, 24/7/365. We're ready to help even if you're not a current customer.
- **System Monitoring:** Central station monitoring provides 24/7/365 electronic surveillance across your infrastructure.
- **Upgrades and Parts Replacement:** Contracting and service teams work together to help you get more from your original equipment.

## // National Accounts

Our National Accounts program safeguards clients with multiple locations across Canada and offers customized solutions that help meet your business needs while controlling the life-cycle costs of your systems. Our National Accounts Team's planning and servicing support help you maintain consistency across your multiple locations. We have the reach to support your extended needs, and the local expertise to serve companies with a regional or single market presence. And, when it comes to protection, every client and every location—from the largest enterprise to a small family-owned business—receives our full attention and focus.



Tyco Integrated Fire & Security is a leader in the Canadian market, providing comprehensive fire, security and life-safety solutions for small businesses, mid-size companies and large enterprises. We are your single source for fire protection and security solutions. Our comprehensive portfolio includes fire alarm, sprinkler, suppression, access control, intrusion and video systems; testing, inspection, maintenance and repair services; and monitoring solutions.

2400 Skymark Ave.  
Mississauga, ON L4W 5K5  
1-800-746-7539

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For more information, visit  
[www.tycoifs.ca](http://www.tycoifs.ca).

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*Integrated Fire & Security*